

# Procedures for Ordering IT Goods and Services by In Scope Executive Branch Agencies

July 1, 2006

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## **General Instructions**

1. Definitions: IT goods and services as related to these instructions are defined by the list provided at the following site:

http://www.vita.virginia.gov/

Click "Supply Chain Management"

Click "How to Buy"

Click "VITA's IT Goods and Services List (Infrastructure/non-infrastructure)

- Infrastructure goods and services are those indicated in the above list as "in Scope".
- 2. **Orders for IT Infrastructure Goods and Services:** For infrastructure goods and services, agency delegated procurement authority is 0. All orders for infrastructure IT goods and services must be routed to VITA for review and approval. This is accomplished by selecting the appropriate eVA "V" PO Category at the requisition header.
  - The eVA order will be created as a non-catalog order.
  - The Vendor selected will be Virginia Information Technologies Agency Infrastructure
  - The order dollar value will be 0.
  - In the description field enter the specifications of the product or service required. If there is a desired vendor, model, etc., provide that information in the description or comments. If there are lengthy specifications, these should be provided by attachment to the eVA requisition.
  - Enter your agency Bill To address.
  - The use of Pcards is not authorized for infrastructure eVA orders. If you have a Pcard loaded to eVA, uncheck this block at the Add Title screen.
  - Do not check the Send to eProcurement block on the Add Title Screen.
  - Do not use the VITA Bill To address. (Virginia Information Technologies Agency E136).
  - eVa receiving must be used for all in scope orders.
  - Avoid the use of Lot for Unit of Measure when doing a non-catalog order. Lot as
    a unit of measure is a problem when you have to do multiple receipts on the same
    order. Orders should be created with UOM that reflects how the order will be
    invoiced and received.
  - The Agency AITR must approve all infrastructure orders in eVA to approve the financial commitment.
- 3. Orders for non-infrastructure IT Goods and Services Greater than \$50,000: Agency delegate authority is \$50,000. All orders greater than \$50,000 for IT goods and services (infrastructure, Non-infrastructure, contract or non-contract) must be routed to VITA for review. This is accomplished by entering the "V" PO Category code for any IT order greater than \$50,000.

- VITA has delegated procurement authority to agencies for IT goods and services under \$50,000. For requirements above \$50,000, VITA retains procurement authority unless specifically delegated to the agency on an exception basis in writing.
- If the agency has been granted an exception to conduct an IT procurement over \$50,000, the PO Category "V" code must be entered on the resulting requisition to route the transaction to VITA for final review and approval.
- For non-infrastructure orders from an existing contract, enter the actual supplier as the vendor and enter the agency Bill To.
- For non-infrastructure sole source orders, enter the actual supplier as the vendor and enter the agency Bill To and attach an approved sole source document. Do not check the block to send the attachment to the vendor.
- If the agency has not been granted a delegation of authority for an order greater than \$50,000, enter Virginia Information Technologies Agency as the vendor with the agency Bill To. Attach the specifications and any known sources that VITA should solicit in the requisition. The vendor information can be provided in the description, in the comments block or provided as an attachment. Do not check the block to send the attachment to the vendor.
- Any order to a non-eVA vendor using the "V" PO Category must use Virginia Information Technologies as the supplier.
- 4. **Receiving Orders:** Receiving of orders for infrastructure goods and services is not for the purpose of paying a vendor directly for the services. Instead, the receipt is for the purpose of confirming that the requested service has been received.

In addition, the notification of a need to receive will not occur in the standard fashion. The service requested will be delivered by VITA's partner, Northrup Grumman, based on a delivery ticket. This ticket will reference the original agency Purchase Order number and the ticket will request that this information be passed on to the agency receiver to complete the eVA receiving.

- Receiving for all IT infrastructure goods and services orders must be accomplished in eVA.
- When an order reaches the Ordered status, a receiving document is created and placed in the receiving in-box of the person designated to do the receiving.
- Once the item is received and accepted, receiving should be accomplished by the designated person.
- If the agency is set up for Desktop Receiving the shell will be available to the person who initiated the order.
- If the agency is set up for Central Receiving, the receiving must be done by the person or persons given the receiving role.

### IT eVA Ordering Instructions with Screen Shots

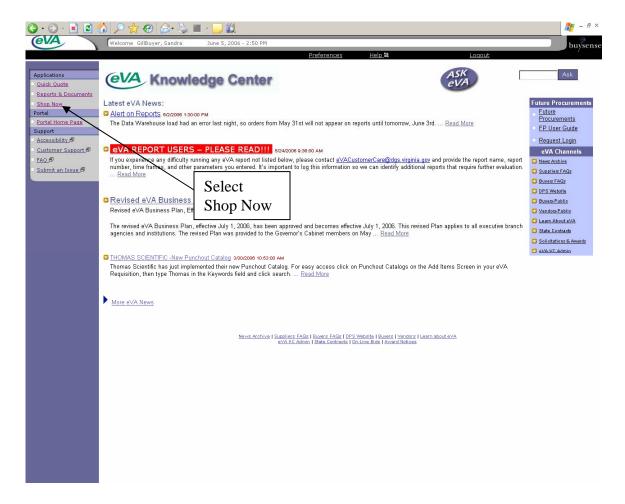
The steps in the order creation process are displayed below and individual instructions are provided for each slide.

# **Requisition Creation:**

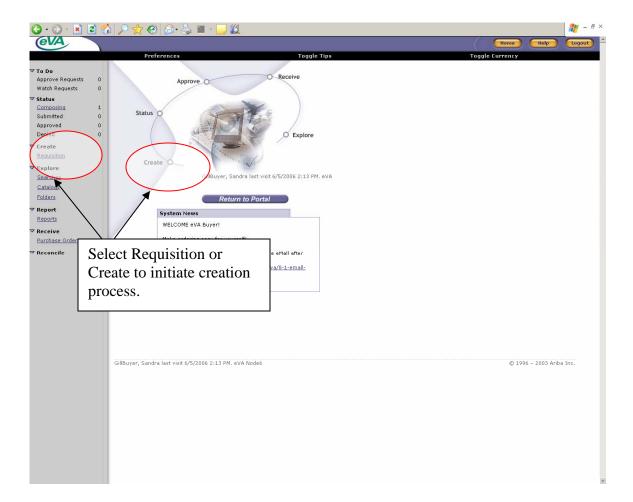
• To login go to <u>www.eva.virginia.gov</u>



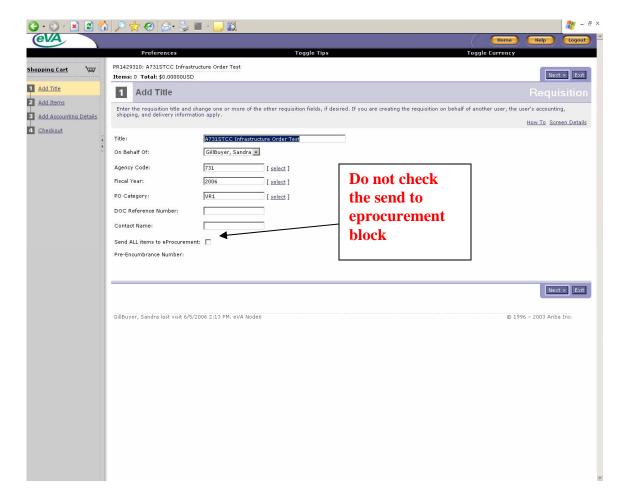
- Enter your assigned user name and password.
- Note the link below the login that is used to request your password be reset. Click on the button and follow the instructions for submission. You will be sent an email with a computer generated password. Copy and paste this into the login screen and proceed.



• Click on Shop Now

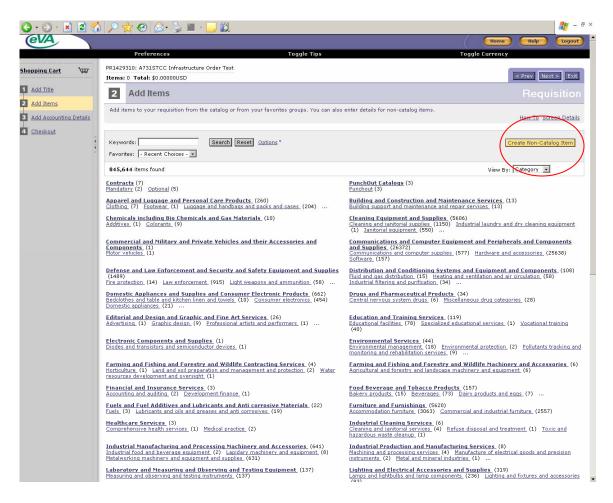


• Click on requisition to start the process or click on Create and then it will open to the choice of requisition and click requisition here. Either method works for starting the process.

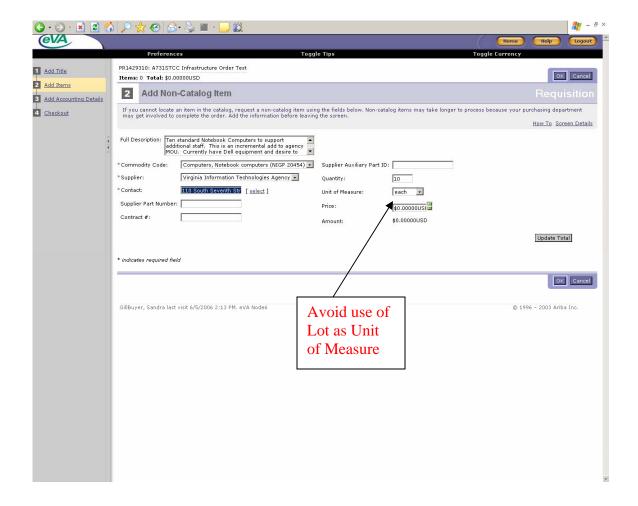


- At the Add Title screen, enter a title for the requisition that will allow you to locate the requisition from a list in your Status box when searching for a requisition..
- The use of pcards is not authorized for infrastructure orders. Remove the check from the Pcard box.
- Select "Vxx" PO Category. This will insert VITA approvals into the requisition workflow. In addition, the V code will insert an approval for the agency AITR to approve in eVA.
- Do not check the Send to eProcurement block on the Add Title Screen above.
- Click Next.
- For VDOT, DEQ, TAX and DMV: At the above screen select the "On Behalf Of" user set up for your agencies use, then follow the remaining basic instruction in this instruction. For these agencies the "V" Code is defaulted for the selected On Behalf user and all items, regardless of dollar value will be routed to VITA.

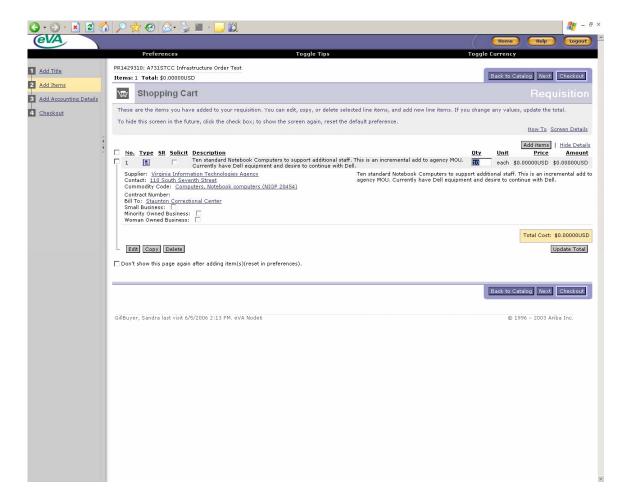
#### **Orders for Infrastructure Goods and Services:**



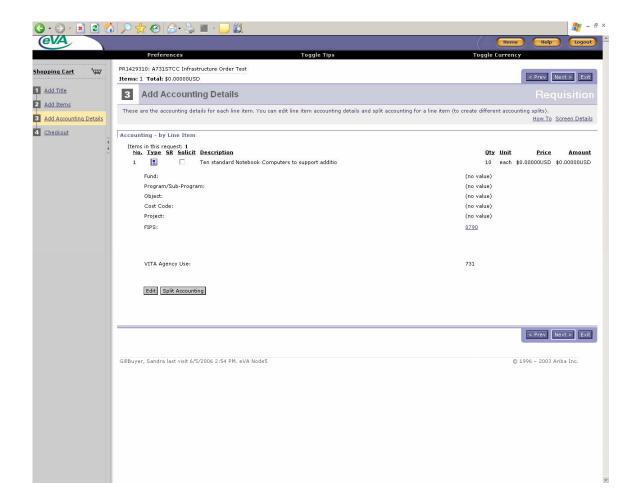
- All infrastructure goods and services should be created as Non Catalog item.
- Do not put infrastructure and non-infrastructure items on the same requisition.
- Click on Create Non Catalog Items.



- Non-catalog item orders can be created and entered from this screen.
- Enter a full description. This field limited to 256 characters. Attachments can be added for lengthy descriptions or specifications. If you have a preferred model, vendor, etc., enter that information in the description, comments block or as an attachment..
- A commodity code must be entered. Click on the down arrow, search by word description.
- Click the down arrow for Supplier and select Other. In Search type in "Virginia Information" and click Search. Select Virginia Information Technologies Agency Infrastructure. The % sign is used as a wildcard in the search engine.
- Add any available supplier part number identification as appropriate.
- Enter the Contract number if there is an existing contract for the item
- Insert a quantity.
- Enter the price as zero. The actual price will be determined by VITA during the review process based on the agency MOU.
- Click on OK and the item will be added to your requisition.
- When complete, click OK to add the item to the shopping cart.

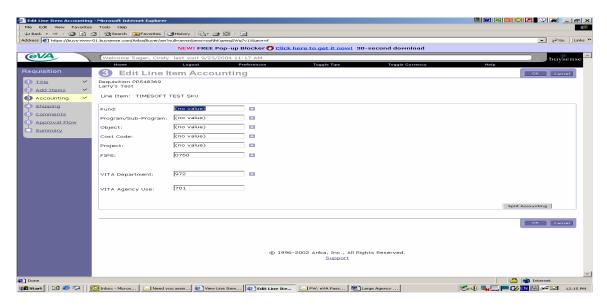


- Once the non-catalog screen was completed and saved, the above item was added to the requisition. Do not enter infrastructure and non-infrastructure items on the same requisition.
- After adding all items, click Next.

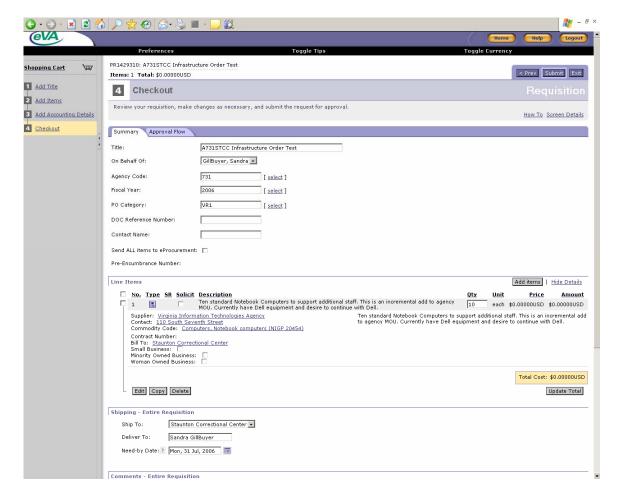


- The end user will verify or complete the agency accounting information for the agency budgetary unit paying for the equipment.
- The eVA system changes implemented for VITA adds additional fields for the required VITA accounting data. These fields have been defaulted for the agency and have been hidden from view except for the VITA Agency Use field for all agencies and the VITA Department field for agencies that purchase for more than one agency code.
- VITA Agency Use Field: This is a free form field for the use by the agency at its discretion. It is not a mandatory field and could be used by the agency to insert a unique code for reconciliation of the VITA monthly bill.
- Agency Ship To addresses can be accessed by clicking the down arrow by the Ship To field. Select the appropriate address.
- Click Next to proceed.

### **Accounting Data Example For Agency That Creates Orders For Multiple Agencies:**

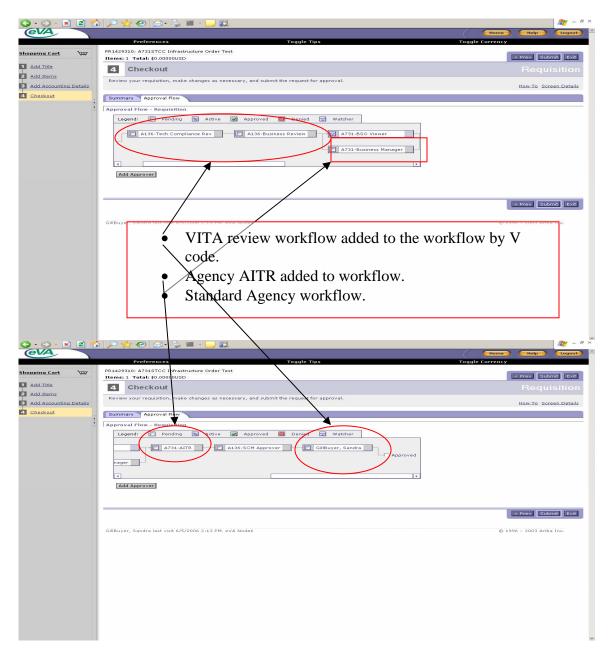


- This example is from the Department of Corrections. This agency buys for multiple agencies and selects the appropriate agency from the Entity Code drop down box on the Add Title screen.
- As can be seen from the screen above, the VITA Department field is shown with a value in the field. This is the VITA Department code for the default agency code on the Add Title page.
- If you change the default value for the Entity Code, it does not automatically change the default value for the VITA Department. It does filter the VITA Department code and only allows you to add the proper code through the select box (+).
- If the default Entity Code is edited on the Add Title screen and the VITA Department is not manually edited on the Edit Accounting screen, the transaction will be rejected when it is submitted and you must go back and change the VITA Department code.
- IMPORTANT: The requirement to edit the VITA Department when you change the default Entity code applies to all transaction, not just in scope "Vxx" coded transactions.



- At Checkout do a final review and edit of the transaction as required.
- Immediately below the section of the Checkout page show above there is a comments box and the as well as the capability to add attachments.
- It is suggested that you click on the Approval Flow box and see who will be required to approve this requisition.

# Approval flow for Infrastructure order on two screens:



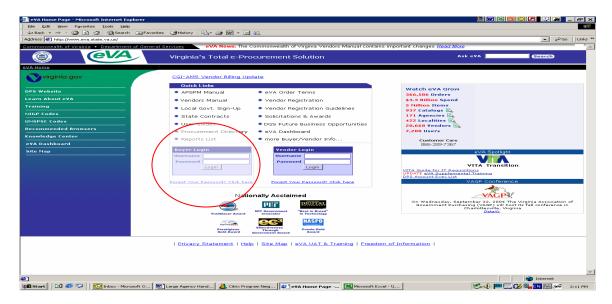
- This is a picture of the workflow created for this requisition and should be reviewed before submission of the order.
- The approvers in ovals are the IT approvers added to the workflow by selection of the "Vxx" PO Category.
- The approvals in the rectangle are the standard approval flow for this agency.
- Click Submit to start the requisition in the workflow. Upon completion of the final approval, the order will be sent electronically to the vendor.

# PO Printing Requirement: Approval flow for non-registered eVA vendor or registered vendor that is not signed up for receiving electronic orders

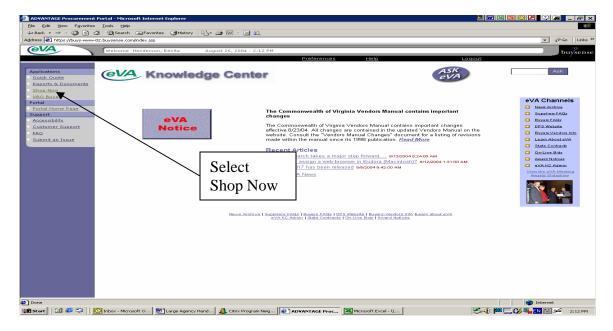
- The last role in the above workflow is for PO Print. This role is used to inform you that this is not an electronic enabled vendor and that you must print the order and send it to the vendor.
- At this stage you are just seeing what the workflow indicates will happen. After you submit the requisition it will go through the approval process and return to the person defined for this approval.
- The PO Print approver must approve the order and then wait for the requisition status to change to Ordered (approximately 15 minutes). When the status has changed to Ordered, go in and open the order (EPxxx) and print and fax/mail to the vendor.

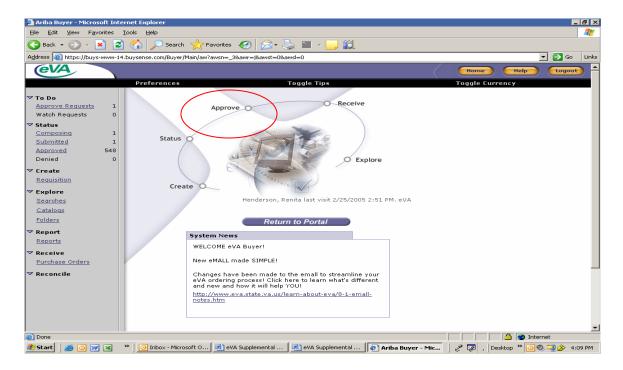
# **Approval Process:**

To login go to www.eva.state.va.us

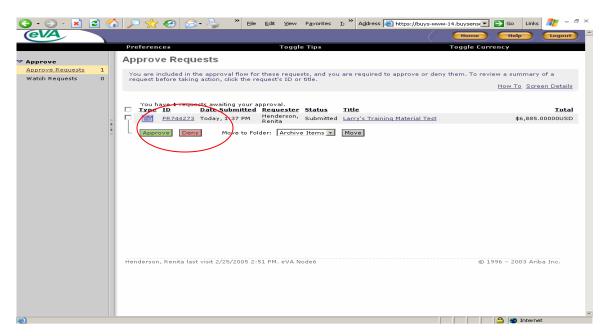


• Enter your assigned user name and password.

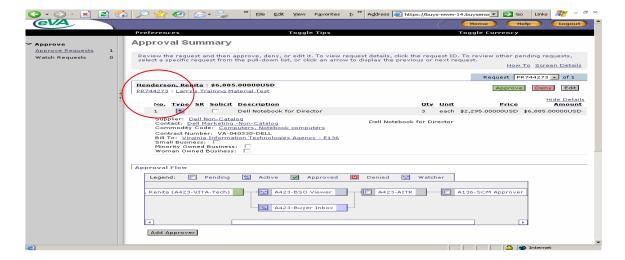




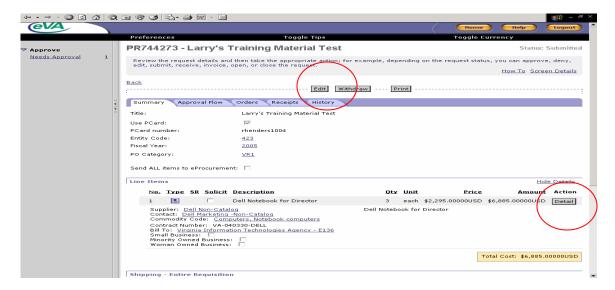
- In this instance there is only one requisition for approval as shown under the To Do heading.
- Click the Approve button to open the approval in box.



- The requisition could be approved from here. However, this should not be done since the requisition detail has not been reviewed.
- Click on the PR number to open the requisition for review.

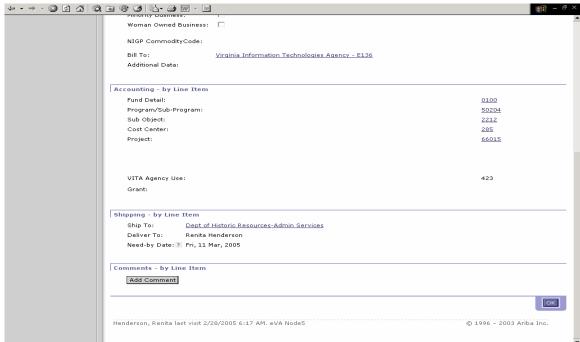


- At this screen you can review each line item on the requisition.
- In addition, you are shown the workflow for this requisition.
- Click on the requisition number to open the requisition for additional review.



- You must click Edit if you need to change the requisition. You can edit only if you have been given Edit Approval authority in your eVA personal user profile.
- Verify that the Pcard block has been unchecked. Edit and remove if it has been checked
- Verify that a "V" PO Category has been selected. Edit and change if the "V" code has not been selected.
- Verify that the eProcurement block is not checked. Edit and remove if it is checked.
- Verify the technical details of the order and edit as appropriate.
- Changes to the requisition will start the approval process over.
- Click on Detail to review the remainder of the requisition.





• Review and edit as appropriate.



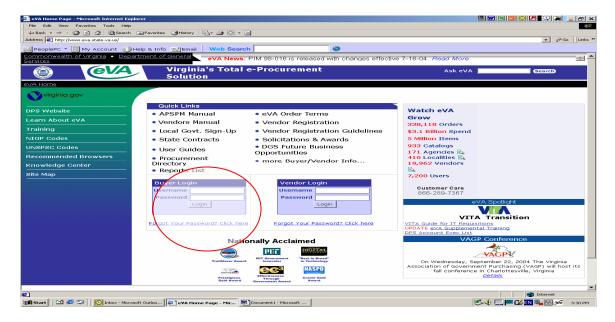
- When an edited requisition is saved, the above message will appear indicating that the workflow will re-fire because of the edit of the requisition. Since the requisition has changed it is appropriate that previous approvers review and approve again. (This example is assumed to be the edit of the Tech Configuration approver.)
- Click the Save button again and the requisition will go back into the approval workflow.



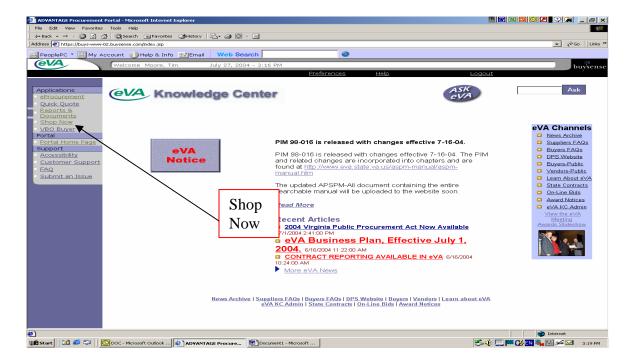
• Click OK to confirm approval.

# **Receiving Orders**

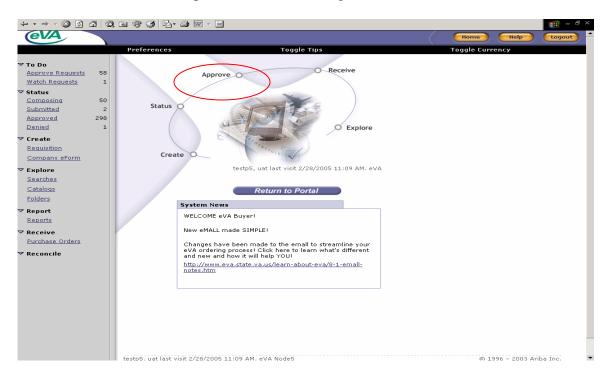
Infrastructure Goods and Services: Receiving for all IT infrastructure goods and services orders must be accomplished in eVA. When an order reaches the Ordered status, a receiving document is created and placed in the receiving in-box of the person designated to do the receiving. If the agency is set up for Desktop Receiving the shell will be available to the person who initiated the order. If the agency is set up for Central Receiving, the receiving must be done by the person or persons given the receiving role. Non-infrastructure IT Goods and Services: These services will be ordered from a commercial supplier and Billed To the agency. Therefore, VITA does not require receiving in eVA for these items.



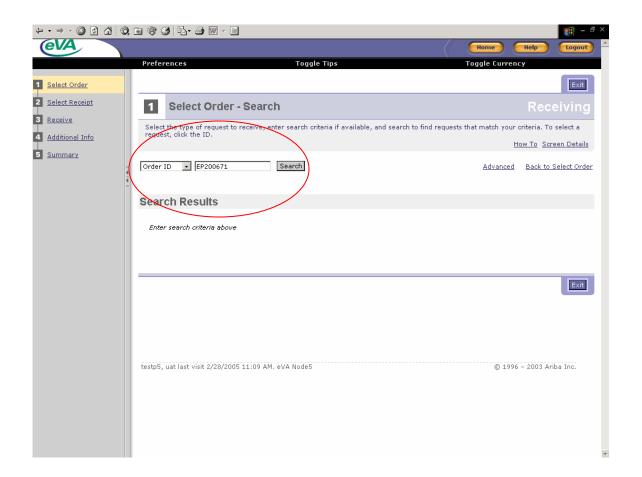
- Go to www.virginia.gov
- Enter your Userid and password and click login.
- Do not allow Windows to save your password.
- Answer "yes" to the question about going to a secure site.



• At this screen click Shop Now on the left navigation bar.



• Click on the Receive button.



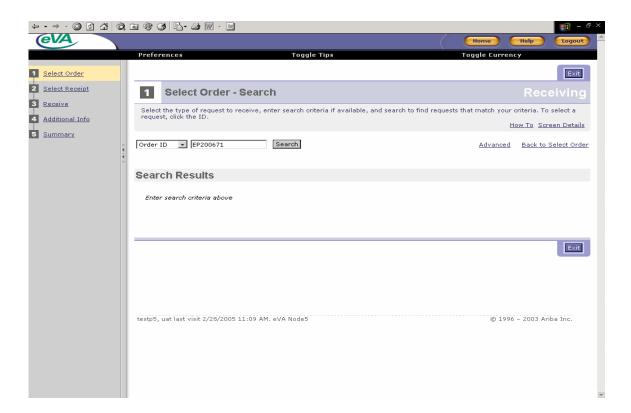
• Enter the order number (EP) that you wish to receive and click search.



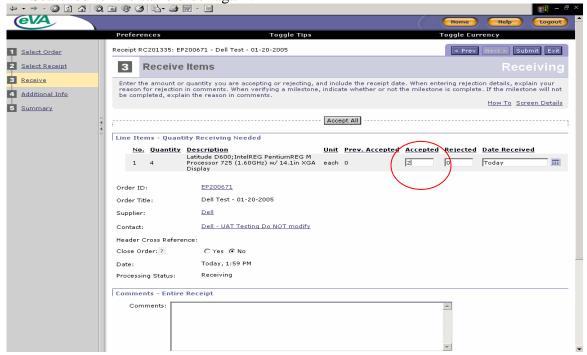
- The receiving document will open.
- If the entire order has been received, you can click Accept All at the top or you can type in the quantity received in the Accepted box.
- If you are receiving/accepting less than the full order quantity, type in the actual quantity received.
- The Date Received is defaulted to the current date. This date should be changed to reflect the actual date received by clicking on the calendar and selecting the received date.
- Note that the default on the Close Order is "No". If you do a partial receipt by entering a quantity of less than the quantity ordered or not receiving all lines, the system will create another receipt document for the remaining quantity and put it in the Receive folder.
- If you receive less than the full quantity and the remaining items will not be provided by the vendor, Close Order should be changed to "Yes". In this circumstance the system will not create another receiving document.
- After completing all entries, click the Submit button at the bottom of the screen.



- In the previous receipt, two of the four items were received.
- Clicked on return to Home.
- Click on Receive again.

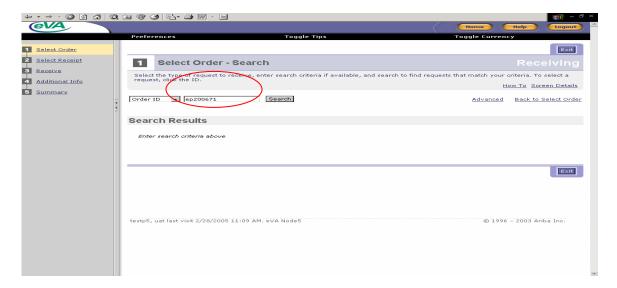


Searched for the same order again.

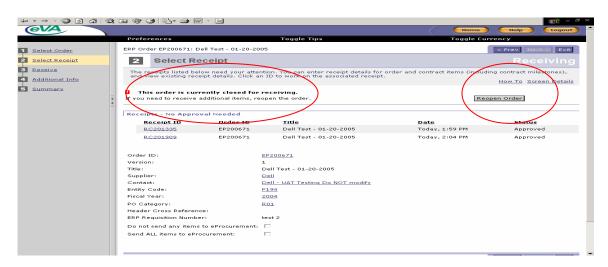


- Note that a new shell is found with a quantity of two previously received.
- An additional quantity is received.

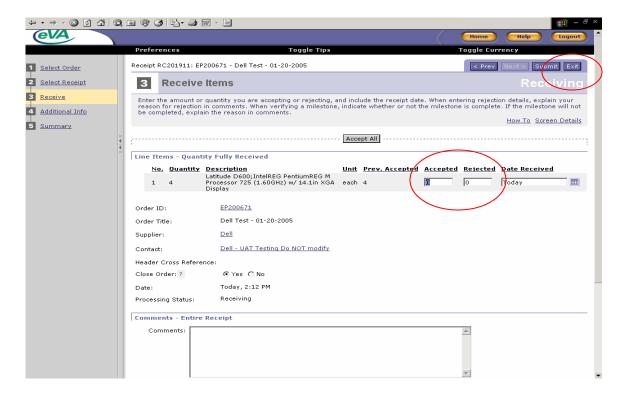
**Re-open Order for Receiving to Create a Change Order:** An order that has been fully received or has been closed for receiving must be re-opened for receiving before a change order can be created.



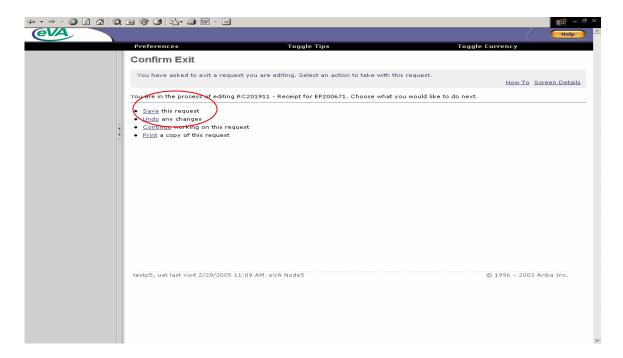
- In the previous steps we created two receipts for EP200671 to fully receive the order.
- There may be occasions when you need to re-open a closed order for additional receiving or you need to do a change order to add additional items to the original order.
- An order that has receiving closed can't be changed without re opening for receiving.
- To reopen, go to Shop Now, Click the Receive button, enter the order number and click on Search.



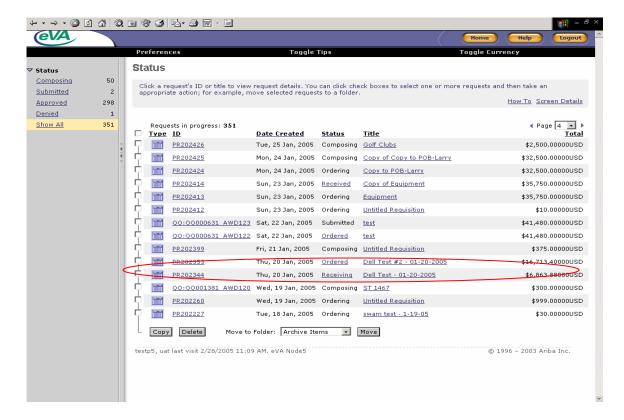
- Note that the order is closed to receiving.
- Click on the Reopen Order button.



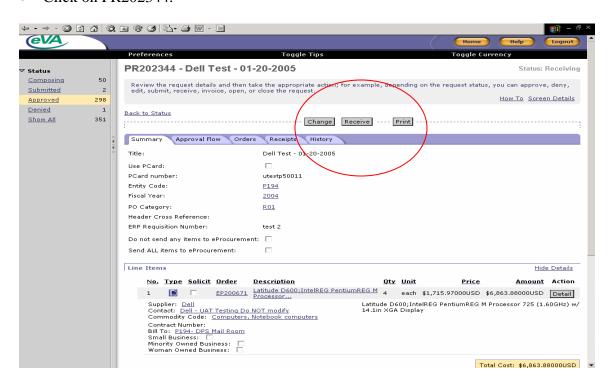
- The system opens a new receipt for additional receiving showing the ordered quantity fully received.
- Click Exit.



- Click the Save button to save the receipt for subsequent receiving.
- Return to the Home page.
- Click on Status.



- Note that the order is now back in a receiving status.
- Click on PR202344.



- Note that the order now has the Change Order button.
- Click Change to do a Change Order.
- You may now add items and you can make some edits to the fully received item. However, you cannot delete the fully received item nor can you delete the item.